Amanullah Manssur

IT SOLUTIONS CONSULTANT | WEB · SAAS · AUTOMATION

ABOUT ME

I help organizations modernize through web, SaaS, and automation solutions. My experience spans supporting enterprise SaaS platforms, building web solutions, and automating workflows — all with a background in client communication and consulting. My goal is to bridge client needs with technical systems and deliver scalable, human-friendly solutions.

PERSONAL DETAILS

- Cologne, Germany
- hi@amanssur.com
- amanssur.com
- in/amanssur
- amanssur-tech

CORE SKILLS

Web & Automation

SaaS & CRM Support

Solution Design

ITSM (Jira, Confluence)

Client Consulting

LANGUAGES

English – Full Professional (C1)

German – Native/Bilingual

Persian – Native/Bilingual

EXPERIENCE

Manssur Media

WEB CONSULTANT Remote · Apr 2023 – Present

- Designed and delivered websites with Astro/Next.js and WordPress tailored to clients needs
- Automated workflows, linking sites with CRMs, email tools & third-party APIs
- Managed hosting, configs & branding assets, guiding clients from start to finish
- Advised SMEs on digital transformation and process optimization

Vorwerk Group

SALES CONSULTANT Cologne (Field) · Nov 2023 – Apr 2025

- Delivered consultative demos & solution design for high-value home systems
- Managed full sales cycle with Vorwerk's CRM: prospecting, scheduling & contracts
- Closed B2C sales via relationship consulting, financing advice & tailored care

Scale AI

AI/NLP EVALUATOR Remote · Sep 2023 – Oct 2023

- Evaluated AI/ML outputs for accuracy, clarity & cultural fit; optimized prompts & responses
- Produced multilingual content (EN/FA) to improve NLP, gaining hands-on AI workflow skills

Tivian

SAAS SUPPORT CONSULTANT Cologne (Hybrid) · Jan 2023 – Mar 2023

- Supported B2B clients on cloud-based EFS, troubleshooting & optimizing workflows
- Resolved Jira Tickets, wrote Confluence docs and coordinated with global teams
- Advised on technical settings & features, building SaaS & agile skills

EDUCATION

University of Cologne

B.SC. IN BUSINESS INFORMATICS Expected graduation: Mar 2026

Focus: Information Systems, Project Management, Systems Analysis, and Database Systems.

CERTIFICATES

Linux	CLI / Bash	Networking
Looker Studio	Pre Security (THM)	

TOOLS & TECH

Web Development & CMS	SaaS Platforms	Automation & APIs
SQL	CRM Tools	